

CentralAlert™ Wireless Notification System

CA360 FAQ

Q: Which accessories are not available right now?

A: The Motion Sensor CA-MX, the Lamp Flasher CA-LX, the Remote Receiver CA-RX, the Phone Ringer, and the Door Hanger Door Knock CA-DXH. They are planned for March 2012.

Q: How does the CA-AX detect the alarm?

A: The CA-AX can be placed next or hardwired to your existing audio alarm. When it is placed next to your alarm, it picks up the audio output of your alarm and analysis it with its software. Your alarm has to have a hotwiring option for you to hardwire it to your alarm.

Q: What are T3 and T4?

A: T3 and T4 are specific audio patterns for alarms. T3 are usually used by smoke alarms and T4 are usually used by CO alarms. The CA-AX and CA-360 is the only sensor that is compatible with both T3 and T4 alarms on top of regular audio alarm patterns.

Q: How is the CA360 superior than any other similar products?

A: The CA360 has the latest 2.4 GHz Transmission Technology that covers every corner of your home without any interference from any electrical sources. It is the only system that responds to virtually all audio alarm systems, even the newer alarms with the T3 or T4 alarm sounds. It is also the only system that monitors and responses to baby cries in real-time, that means it stops alerting you when the baby stops making any noise. And, it is the only system that alerts you to weather warnings from NOAA. Furthermore, it is the only system that provides dual alarm clock settings. In short, it's not only more reliable, it also offers more coverage than any others.

Q: What is the range of the CA360?

A: It has a designed range of 200+ ft; it should be more than enough to cover every corner of a large home.

Q: How loud is the audio alarm?

A: The CA360 can be as loud as 90dB at 1 foot of distance.

Q: Will my CA360 interfere with my neighbor's system?

A: No. The Smart Code technology of the CA360 automatically generates an operating code that is unique only to your system and your accessories. The Smart Code can support up to thousands of CA360 in the same vicinity without any system interferences.

Q: How do I setup the accessories to work with my CA360?

A: It is easy. The CA360 has a "learn" mode that automatically pairs up with each accessory and it only takes seconds to set up.

Q: Does the CA360 have battery power backup?

A: Yes, it uses 4 AA rechargeable batteries (not included) as power backup and it will last up to 48 hours of operation. However, batteries are not necessary for normal operation, but we strongly recommend you install the batteries in case of a power outage.

Q: What happens when there is a power outage?

A: During a power outage, the CA360 runs on the back-up batteries and all its functions are operational as normal. However, to save power, its clock display will light up to show the time only once every five seconds. For added security and convenience, the built-in flasher of the CA360 can be used as an emergency flashlight during a power outage.

Q: Can I use more than one of each accessory with my CA360?

A: Yes, but there is limit for different accessory; please check the user manual for details.

Having Multiple CA-360 work together

Q: How do I convert a second, 3rd and 4th CA-360 into subordinate (sub) units that work under one master unit?

1. **Delete Memory of unit that will be “Sub”.**
 - a. Move “SET” switch to “RUN” position
 - b. Press and hold “SOS/TEST” button for six seconds, screen will display “LEAr”.
 - c. Press “SOS/TEST” button 16 times in quick succession. (unit will beep and then display “Del”)
2. **Change to “Sub”**
 - a. Move “SET” switch to “TIME” position.
 - b. Press and hold “MOTION” button for 6 seconds.
and “MASTER UNIT” indicator will disappear indicating it is now a subordinate unit.

Q: How do I register a “Sub” to a Master Unit?

1. **1. Set Master Unit to learn**
 - a. Move “SET” switch to “RUN” position on Master Unit.
 - b. Press and hold “SOS/TEST” button for six seconds and “LEAr” displays on screen.
2. **On “Sub” unit, move “SET” switch in “RUN” position.**
3. **Press and hold “SOS/TEST” button until you hear two beeps, “SUB” will display on master unit screen, you have successfully registered a “Sub” to a “Master Unit”.**

Q: How do I convert a “Sub” back into a “Master Unit”?

1. Delete memory on master unit
 - a. Move “SET” switch to “RUN” position.
 - b. Press and hold “SOS/TEST” button for 6 seconds, “LEAr” displays on screen.
 - c. Press “SOS/TEST” button 16 times in quick succession and “Del” will display on screen.
2. Move “SET” switch to “TIME” position.
3. Press and hold “MOTION” button for six seconds, “MASTER UNIT” indicator will light up indicating you have properly converted the “Sub” back into a “Master Unit”.

Q: If you set the alarm for a “Sub”, does it set off or change other “Sub” or the “Master Unit” alarms?

A: No, you can have an individual Alarm1, 2 for each sub and master unit.

Q: Does the CA360 Notification System charge batteries when AC adapter is plugged in?

A: Yes the CA360 Charges batteries when AC adapter is plugged in. It takes 4 hours to fully charge up a depleted battery.

FUN FACTS: When you sub a CA360 to a master unit:

1. The time will synch up on all subbed CA360's
2. You can turn off the alarm by pressing “Reset / Snooze” button on any of the subs or master unit.
3. With “Sub” 's placed throughout the house and with a CA-RX you can create a relay system, that is, you can bounce signals from Sub to Sub and extend the signal no matter how large your home or apartment building.
4. One CA-360 unit can cover the area of 2 football fields.